

GO BEYOND
FOR YOU. WITH YOU.



FACILITIES



**Protect the Asset:
Prevent, Predict, Correct**



Maintaining your Facility is not Job #1

Security, Custody and Safety are mission critical to you. Still, Facility Maintenance was ranked #7 of all issues facing Corrections professionals in a recent American Correctional Association study:

#1 Officer morale/retention

#5 Budget

#2 Security

#6 Medical costs

#3 Inmate Behavior

#7 Facility maintenance

#4 Mental illness

Facility maintenance challenges can affect all of these top issues – especially Officer Morale and Inmate Behavior.



What keeps you from maintaining your facility as needed?

Understanding Corrections

Lack of experience in a Corrections environment by contractors and maintenance can undermine security, safety and impact your budget. Turnover, multiple contractors and misunderstanding aggravate the problem.

- **Security protocols**

- ACA Standard Operating Procedures
- Contraband and tools
- Clearances and notifications

- **Unique equipment/infrastructure**

- Locking systems
- Plumbing/HVAC
- Electronics

- **Unique environment**

- Vandalism and abuse
- Shorter life cycles

- **Tracking/reporting is critical**

- Vandalism reports to facilitate inmate charge-back
- Preventative maintenance
- Repeated repairs on same equipment

- **Mindset**

- Lack understanding of 24/7 urgency
- Frustration over repeated repairs
- Fear

Budget

Postponing needed repairs and maintenance has dramatic impact in the long run. Too often outside contractors and county maintenance drive up your costs.

- **Lower productivity**

- Inexperience with Corrections equipment
- Excessive hours to complete repair
- Reliance on sub-contractors
- Delays due to inexperience with security protocols

- **Higher hourly rates**

- **No consultative advice**

- Reduce repair frequency or severity
- Reduce energy expenditures

- **Inadequate preventive maintenance**

- Not completed as required or on time
- Reduces life expectancy of equipment

PROTECT THE ASSET

Experience is Everything



There is often no such thing as a routine fix inside a Correctional facility. ARAMARK Correctional Services has provided facilities support for more than 30 years and we understand:

- Security and movement protocols
- Corrections systems and equipment
- Urgency to fix small problems before they become big
- Appropriate inmate interaction

PREVENT

Our Preventive Maintenance program is designed to keep your equipment working at optimal levels and to extend its life, while avoiding security and custody challenges. ARAMARK monitors and replaces:

- Wear-and-tear items
- Lubricants
- Belts
- Filters

PREDICT

Our Predictive Maintenance program detects abnormal conditions unique to the Corrections environment that may lead to a system failure, such as:

- Foreign materials in lubricants
- Bearing failures
- Abnormal equipment vibration
- Shaft alignment
- Rotation balance

CORRECT

Corrective Maintenance gets specialized corrections facility equipment working again including:

- General repairs
- Unplanned failures
- Vandalism repairs
- Emergency repairs

Computer Maintenance Management System (CMM)

ARAMARK's CMM System contains an extensive Corrections database containing:

- Manufacturers information
- Recommended maintenance
- Warranty information

The web-enabled CMM can reside inside or outside the customer's network, and is designed to allow for customized client reporting. ARAMARK's CMM documents:

- Inspections and service scheduling
- Vandalism
- Preventive and corrective maintenance
- Repair activity



ARAMARK's Full Range of Facility Support Expertise

Operation & Maintenance

- Chillers
- Generators
- Motors
- Locks
- HVAC
- Plumbing
- Electronics
- Electrical
- Kitchen Equipment

Equipment

- Warranty Validation
- Purchasing and Inventory
- Equipment Insurance
- Kitchen Maintenance Program

Technical

- Energy Management 
- Building Commissioning
- Capital Program Management
- Strategic Facility Planning

Other Services

- Property Room
- Laundry
- Custodial Operations
- Landscaping and Grounds Maintenance
- Materials Management and Procurement



Uniquely Qualified Corrections Experience

- Serve over 500 Correctional facilities
- Serve over 1 million meals a day in Correctional facilities
- Leader in both Municipal and State services
- Provide Food, Commissary, Re-Entry Programs, Laundry, Property



Unmatched Cross-Industry Facilities Experience

- Over 175 Business & Industry clients managing approximately 229 million square feet
- Over 150 K-12 Schools managing approximately 153 million square feet
- Over 100 Higher Education clients managing approximately 125 million square feet
- Over 135 Healthcare clients managing approximately 67 million square feet

Go Beyond. For You. With You.

ARAMARK Correctional Services strives to Go Beyond for its clients in all facets of service to help them overcome their most pressing challenges. Our ability to deliver on this promise begins with our Facilities fundamentals:

- Competitive pricing
- Flexible programs
- Personalized service
- Technical expertise
- Industry knowledge
- Unsurpassed Corrections experience



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